

Axium iOS diagnostics logging



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5. About

This document explains how to setup iOS diagnostics logging. This is only required if requested by your installer or other support personnel.

System Diagnostics logs: This option is for crash reports. It relates to iOS and your app.

Axium Device Logging: This option relates to how the Axium App and the Axium hardware interact and is used for troubleshooting/connection issues with Axium hardware.

6. Equipment Required

- iOS device with Axium installed
- Email setup on the iOS device
- Internet access.

7. Setup process

Step	Description
1	Close the Axium app.
2	From the home page, select the Settings shortcut Settings Depending on you iOS version the icon may appear slightly differently



Step	Description	
4	Enable the "Device Logging	g" by touching the slider
10.0	••••• Telstra 🗢	10:09 AM \$49%
	Update Mode	
	Device Logging	
	Firmware Updates	
	Game Center	MISC
		Update Mode
	Twitter	Device Logging
	Facebook	Firmware Updates
		System Sounds
		System Fonts
	Angry Birds	Setting System Sounds to ON will cause buttons without any explicit sound set in the design to trigger the default keyboard click sound upon the button click. OFF will only use sounds specified by the design.
	Attendance	Setting System Fonts to ON will cause any dynamic text to be rendered using the systems default fonts. OFF will use the font specified by the design unless a character is unsupported by the font. In
	Axium	this case it will failback to the system fonts.
	Bible	
5	Now scroll to the Privacy se	ettings page and touch the "Diagnostics & Usage" button
	••••• Telstra হ	10:10 AM
	Settings	Privacy
		Calendars
		Reminders
	General 1	Photos >
	A Display & Brightness	8 Part
	🛞 Wallpaper	
	Sounds	Diagnostics & Usage
	Touch ID & Passcode	Advertising
	Privacy	
	iCloud	As app
	iTunes & App Store	Twitter
	Passbook & Apple Pay	A applications express to your social assessments the their will be added in the extensions
		above.
	Mail, Contacts, Calendars	Diagnostics & Usage
	Notes	Advertising
	Reminders	

Description	
Ensure that "Automat	tically Send" is ticked.
●●●●● Telstra 🗢	10:10 AM 💲 49% 🔳
Settings Control Center	Privacy Diagnostics & Usage
C Do Not Disturb	Automatically Send 🗸
	Don't Send
General	Help Apple improve its products and services by automatically sending daily diagnostic and usage data. Dispectic data may include location information. About Diagnostics B Bruney.
AA Display & Brightness	outa: Disgnoute data may include location information: Rood: Disgnoutes of Hyacy
🛞 Wallpaper	Diagnostic & Usage Data
Sounds	
Touch ID & Passcode	Share With App Developers
Privacy	Help app developers improve their apps by allowing Apple to share crash data as well as statistics
Reminders	ay include location information. About Diagnostics & Privacy
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Step	Description		
8	Close the setting page.		
9	Open the Axium app. Perform a few tasks like watching something or listening to music		
10	Follow steps 2 to 4 and DISABLE "Device Logging"		
11	Close the setting page and resume using the Axium App.		
	Once the Axium app has resumed the EMAIL app should open with an error log attached.		
	Enter any extra details you can think off that you did to cause the crash.		
	E.G. When I select Watch TV the page does not load.		
12	Send the email		

Change Summary

Version	Description of Change	Author	Date
001	Initial Document	Daniel Lorello Clinton Waters	August 3 rd 2015

END OF DOCUMENT